

1. Your licensing reference for the contractor is that to be licensed with the California Secretary of State's office to conduct business in the state?

**Answer: The business and employees to work on this contract must be licensed in CA.**

2. Regarding the response time of by telephone within 30 minutes and on-site within 1 hour: Is this mostly for service calls for troubleshooting/repair or does this also apply to PMIs (or do you anticipate that you will usually schedule PMI in advance vs calling and saying, we need you here in 1 hour to do a PMI)?

**Answer: PMI will normally be scheduled in advance, but there is possibly a time when we need to schedule a PMI on a quick turnaround; i.e. if it takes a shutdown to accomplish. This would be rare, but may happen.**

3. Under FACTOR I. TECHNICAL CAPABILITY, Sub-factor # 3, Field Service Engineers' Experience, one of the requirements states, "*Field Service Engineers must also have an Electrician C10 License (proof must be provided of this)*".

Please clarify whether Field Service Engineer Electricians working under a commercial B General Contractor license, which supersedes a C10 license, will be acceptable.

**Answer: A general contractors B license will allow them to bid on this job. A qualified individual at the company must possess a C-10 License (president/owner, etc). All electricians working on this contract (in the field) would need to be at the journeyman level and licensed in the State of California.**

4. Can we request a site visit for Monday, Nov 17<sup>th</sup> and a bid submission extension to Nov 28<sup>th</sup>, 2014:

**Answer: A site visit was already held (Nov 5<sup>th</sup>, 2014 per the Solicitation) and scheduling is not available for an additional site visit. In lieu of Amendment A00002, the bid response time will be extended to November 25, 2014 at 3:00PM PST.**

5. In reference to PM Inspections, are they required Quarterly, Semi-annually or Annually?

**Answer: PMI requirements vary according to the equipment manufacturer and are also dictated by accreditation and/or regulatory agencies. As such, they are a mix of Quarterly, Semiannually and Annually.**

6. How many emergency calls have been required in the past 12 months?

**Answer: It varies. Emergency calls could be between 2-5 times a month. It depends on what needs repair, and the criticality of the system or equipment.**

7. Is the 1000 hours the max annually that have been used? Is there a breakdown of emergency hours versus PMI hours?

**Answer:** There is no guarantee that this many hours will be utilized. The max number of hours listed per year in the Solicitation is 1,500 hrs, so there could be potentially 1,500 hours utilized in a year, or significantly less than 1,000 hrs. The estimated hours is based on the frequency of equipment or system failure and criticality of the equipment or system. Service calls are not considered "Emergency", they are part of the contract and require a 30 minute telephone response and 1 hour on-site response. The labor rate for PMI and Service calls will be the same.